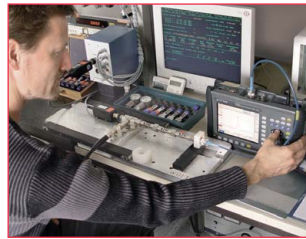


will'tek

Willtek Care Products

Providing The Support You Need To Keep Your Business Running Smoothly



Warranty & Care

- Extended Warranty
- Care Plan
- Care Contract

boosting wireless efficiency

Willtek Communications offers a wide variety of protection plans for your instruments. Regardless of the degree of protection you require, you are sure to find the right plan for your business through Willtek's extensive product warranty services. Whether it be single instruments, entire worksites, or even company wide networks, any level can be covered to ensure that your investments are well protected.



Extended Warranty

Does your success rely on high-quality testing equipment and you cannot afford to worry about repairs and downtime?

Willtek offers an extended warranty to include the second or even third year of operation of new devices. This valuable tool will enable you to budget more effectively knowing your devices won't incur any unexpected repair costs during the extended warranty period. Also, your extended warranty can be sold with the product, increasing its market value, making it an even more valuable investment.



1) A Willtek Extended Warranty is a documented factory warranty, that provides worldwide coverage for your product through Willtek's international service network.

2) A Willtek Care Plan is provided by your local Willtek (Accredited) Service Centre. It contains Calibration Service and warranty.

A Willtek extended warranty will cover any repair costs and services during the warranty period, and with an average turnaround time of less than five working days, will allow you to get your business moving again quickly.

Care Plan

Does your business requires more than simple repair coverage? Would you like additional benefits such as a free of charge yearly instrument Calibration Service, free of charge repair, priority shipping and annual service reminders? Then a Willtek Care Plan may be the right choice for you.

Willtek Care Plans cover both new and used Willtek products, which allow all of your repair, maintenance, and calibration needs to be covered by one single investment.

Not just Willtek products can be covered by Care Plans, but any device previously manufactured and still serviced by us such as Wavetek, Acterna, Chase, WWG and Schlumberger.

Care Plans are issued from your local Willtek Service Centre or Willtek Accredited Service Centre annually, and contain product warranty services that cover all repair costs as well as a yearly instrument Calibration Service, meaning no unforeseen repair costs, and your company can more efficient budgeting. This annual protection plan will allow you to focus more on your business, and leave your instrument repairs and maintenance to the experts at Willtek.

Additionally, if you sell your unit, the Care Plan will be transferred to the new owner, as in the Extended Warranty, and sold along with the unit, making it an even more valuable investment.

The Care Plan's annual Calibration Service includes inspection, maintenance, verification, hardware and software updates, alignment (if necessary), and documentation to ensure that your product functions to the highest standards. This process ensures precise results and the most accurate measurements for your testing applications.

This Calibration Service can be scheduled to ensure the lowest impact on workflow, and substitute equipment can be provided upon request to guarantee no impact on your business while your instrument is being serviced.



Care Contract

If your service needs are special or if you have specific requirements due to a large installation or operation, a Willtek Care Contract may suit you best.

Each Care Contract is unique, and is individually tailored to your service needs. Willtek Care Contracts are provided by a local service partner, and backed by Willtek Service Centres to assure you get proper support and coverage.

A number of basic features which can be covered by a Care Contract can include:

- Care plans for all Willtek equipment (incl. Acterna, Chase, Wavetek, etc.)
- On site calibration for large installations

- On site spare units available for immediate replacement
- Coordinated service for minimal workflow impact
- Continuous operation with loan equipment
- Update or upgrade during service interval

The Willtek Care Contract was developed to fit each customer's specific needs and requests. Each customer has different product and service requirements, and our goal is to meet and exceed each and every one.

Service and support are very important to us, and Care Contracts allow for proper individual attention, and a more reliable service and support network through Willtek. Willtek Care Contracts are highly flexible in both content and duration. Any type of service that we perform can be included, and their duration can range in length from one day to five years.

Willtek Care Products provide the safeguard you need to protect your investments. Repair and maintenance should be left to the experts, and Care Products are the means for achieving this. Through Willtek's Care Product offerings and experienced technical staff, your business will hold the tools necessary for success.

Supported brands

Willtek, Acterna, Chase, Schlumberger,
Wavetek, WWG (Wireless product line)

Supported products

3600D Communication Tester
 4015 STABLOCK
 4031/32 STABLOCK
 4040 STABLOCK
 4100 Mobile Fault Finder
 4200 Mobile Service Tester
 4300 Mobile Service Tester
 4350 Mobile Fault Finder
 4400 Mobile Phone Tester
 9100 Handheld Spectrum Analyzer
 BAT-2700 Base Station & Air interface Test Module
 GPR General Purpose Receiver
 Griffin Fast Measurement Receiver
 and more products (please request)

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Note: Specifications, terms and conditions are subject
 to change without prior notice.

For more information, please visit us at www.willtek.com

Your local service partner

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Willtek Service Centres can also be found in
 Manchester (UK), Dubai (U.A.E.), Indianapolis (USA),
 Roissy (France), Shanghai (China) and Singapore.